



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886
E-mail: cgrfbyp@hotmai.com
SECY/CHN 015/08NKS

C A No. Applied for
Complaint No. 387/2024

In the matter of:

Sanjay Kumar Aggarwal & OthersComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)
4. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Mr. Deepak Pathak, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Lalit, on behalf of respondent

ORDER

Date of Hearing: 05th December, 2024

Date of Order: 12th December, 2024

Order Pronounced By:- Mr. H.S. Sohal, Member

1. The brief facts of the case giving rise to this grievance are that the complainants applied for new electricity connections at premises no. 97-A, GF, FF, SF, TF, vide requests no. 8006974664, 8006977595, 8006974642, 8006977584, 8006974690 and 8006977604. The applications of complainants were rejected by OP on the pretext of dues at site, dues of regular meter 70150849.

DS Shrivastava
Attested True Copy

Secretary
CGRF (BYPL)

1 of 3

Complaint No. 387/2024

2. The respondent in reply briefly stated that the present complaint has been filed by three complainants namely, Sanjay Kumar Aggarwal, Ajay Kumar and Naresh Kumar Aggarwal seeking six new connections on different floors of property bearing no. 97-A, Narain Nagar, Laxmi Nagar, Delhi, three connections at Ground floor, one connection at first floor and two connections at third floor vide application no. 8006974664, 8006977595, 8006974642, 8006977584, 8006974690 and 8006977604.

Reply further stated that the connections as applied for by the complainants were rejected on the grounds of arrears on premises and dues of existing connection. A bill of UUE amounting to Rs. 64,864/- is pending in respect of CA no. 152975875. Regular energy dues amounting to Rs. 3027/- against CA no. 152975875 is still pending and another regular energy bill amounting to Rs. 1,01,820/- against CA no. 152827983 is also pending.

3. In response to the reply of the OP, the complainant in its rejoinder submitted that he has settled and cleared the bill of UUE for an amount of Rs. 10,500/-. Rejoinder further cleared that the complainant has cleared the regular energy dues also.
4. On the final date of hearing, the OP verified the statement of the complainant and submitted that the complainant had cleared all the dues.
5. In view of the above, since the requirement of OP has been fulfilled by the complainant, therefore, OP should now release the new electricity connections to the complainant.

*For
B2*

Attested True Copy

Secretary
CGRF (BYPL)

S. D. S

W

2 of 3

Complaint No. 387/2024

ORDER

The complaint is allowed. OP is directed to release the new connections to the complainant as applied for by them vide requests no. 8006974664, 8006977595, 8006974642, 8006977584, 8006974690 and 8006977604 at their premises no. 97-A, Narain Nagar, Laxmi Nagar, Delhi after completion of all other commercial formalities as per DERC Regulations 2017.

This Order shall be complied within 21 days of the receipt of the certified copy or from the date it is uploaded on the Website of the Forum; whichever is earlier.

The parties are hereby informed that instant Order is appealable by the Consumer before the Ombudsman within 30 days of the receipt of the Order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(H.S. SOHAL)
MEMBER


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN

3 of 3

for
Ashwani
Attested True Copy

Secretary
CGRF (BYPL)